Make A Loan Payment:
• Use Mobile Banking on your smart phone or tablet.
• Log into Online Banking at www.self-helpfcu.org
• By Mail
  Make your check payable to SHFCU
Send mortgage loan payments to:
P.O. Box 23086
Chicago, IL 60623-0086

Send all other loan payments to:
2504 Tenaya Dr.
Modesto, CA 95354-3933

To enroll in Online Banking:
• Enter your account number in the “Member Login” area.
• For first-time users, input the account number and the last four digits of the primary account holder’s SSN or ITIN.

Download our Self-Help FCU Mobile Banking App
• Scan the QR code to download our mobile app.
• If you are an Online Banking user, you can log in just like you would with Online Banking.
• For first-time users, input the account number and the last four digits of the primary account holder’s SSN or ITIN.
Use this guide to help you understand the transactions that are available to you using any of our remote services.

**To Check Account Balances & Transaction History:**
- Use Mobile Banking on your smart phone or tablet.
- Log into Online Banking at [www.self-helpfcu.org](http://www.self-helpfcu.org)
- Use your ATM or debit card at any Self-Help or CO-OP ATM
- Call Audio Banking at 800-606-5800
- Call our Contact Center at 877-369-2828
  M-Th 7:00 AM - 5:00 PM PT
  Fri 7:00 AM - 6:00 PM PT
  Sat 9:00 AM - 1:00 PM PT

**To Transfer Funds:**
- Use Mobile Banking on your smart phone or tablet.
- Log into Online Banking at [www.self-helpfcu.org](http://www.self-helpfcu.org)
- Use your ATM or debit card at any Self-Help or CO-OP ATM
- Call Audio Banking at 800-606-5800
- Call our Contact Center at 877-369-2828
  M-Th 7:00 AM - 5:00 PM PT
  Fri 7:00 AM - 6:00 PM PT
  Sat 9:00 AM - 1:00 PM PT

**To Deposit a Check***:
- Use Mobile Banking on your smart phone or tablet.
- Use your ATM or debit card at any Self-Help or CO-OP ATM

*Mobile Check Deposits are subject to verification and not available for immediate withdrawal. Other restrictions, such as deposit limits and eligibility, apply.

**Audio Banking:**
- Dial 800-606-5800
- Enter your SHFCU account number and your four-digit Audio Banking PIN. *(For first-time member-users, the PIN will be the last four digits of your SSN or ITIN.)*
- Follow the audio instructions